# Secure Payment Systems

## PRIMETREX ONE ELECTRONIC PAYDAY EXPRESS INSTRUCTIONS

FIRST: After filling out the Payday Agreement form with the consumer, call Customer Service to obtain the Voice Authorization. Voice Authorization MUST be received prior to running the transactions through the terminal.

Please run the transaction through the terminal before the consumer leaves, to avoid possible processing difficulties.

#### A. Performing a Sale Transaction

1. From the PayDay Express menu press "F1" for the SALE option

#### 2. Please Enter or Swipe Drivers License

- a) Swipe the magnetic strip license. If a good swipe the terminal proceeds to (3) below
  - (i) If a bad swipe or no magnetic strip then begin manual entry of the customer's driver's license number as exactly seen on the license. If letters are required, press the key with the letter to be typed followed by the "<u>ALPHA</u>" key. When finished, press "<u>OK</u>" to see:
    - a. State Code Enter the two digit state code and press "<u>OK</u>" (the state code table is located to the left of this page)
    - b. Enter the date of birth in yyyymmdd format and press "OK"

#### 3. Phone

State Codes Alabama Alaska

Arizona

Arkansas

California

Colorado

Wash DC

Delaware Florida

Georgia Hawaii

Idaho Illinois

Indiana

Kansas Kentucky

Maine Maryland

Louisiana

Mississippi Missouri

Montana

Nebraska Nevada New Hamp

New Jersey New Mexico

New York N Carolina N Dakota Ohio Oklahoma

Oregon Pennsylvania

Rhode Island

S Carolina

Tennessee

S Dakota

Texas

Virginia Washington W Virginia

Wisconsin

Military ID

Puerto Rico Virgin Islands

**Brit Columbia** 

Newfoundland NW Terr

Nova Scotia

Ontario Pr Edward Isl.

Quebec Saskatchewan Yukon Terr

Guam

Alberta

Manitoba New Bruns

Wyoming Amer Samoa

Utah Vermont

Massachusetts Michigan Minnesota

Connecticut

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a) Enter the consumer's telephone number (Area Code first) and press "OK"

#### 4. First Item Check #

a) Enter the check number of the first check and press "OK"

#### 5. Amount - Check #1

a) Enter the amount of the first check and press "OK"

#### 6. Insert Check

a) Slide the check into the imager, face up, with the bank numbers against the far right side

## 7. Second Item Check #

a) Enter the check number of the second check and press "OK"

## 8. Amount - Check #2

a) Enter the amount of the sale for the second check and press "OK"

#### 9. Insert Second Check

a) Slide the check into the imager, face up, with the bank numbers against the far right side

#### 10. Another check?

a) Press "<u>F1</u>" to run another check or "<u>F2</u>" to decline (If "Yes" selected at this prompt, Steps 7-10 are repeated. If "No" selected, the terminal will directly proceed to step 11)

#### 11. Confirm totals

a) Confirm that all details are correct and press "OK"

## 12. Insert Payday Agreement Form

- a) Slide the PayDay Agreement into the imager, face up, with the bank numbers against the far right side
  - i Separating and running only the top or bottom copy sometimes has better success

## 13. Terminal Begins Dialing Sequence (Dial Primary, Connecting, Receiving etc.)

a) The terminal displays: "CHECKS PROCESSED" and will finish printing the authorization receipt after which it will prompt for the customer copy

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#### B. Miscellaneous Administrative Issues

- 1. Reprint Last Receipt (in case there was a printer problem)
  - a) From the PayDay Express menu, press "F2" for Reprint Last to reprint the last transaction

#### C. SPS Batch Close

1. From the PayDay Express menu, press "F3" for Batch Close and "F1" to confirm Batch Close.

### D. Printing a Batch Summary Report and Host Detail Report

- 1. From the PayDay Express menu, press "<u>F4</u>" for Report, then "<u>F1</u>" for Batch Summary and enter the required date in **mmddyy** format (or press "<u>OK</u>" to print from the current, open batch)
- 2. From the PayDay Express menu, press "<u>F4</u>" for Report,, then "<u>F2</u>" for Host Detail and enter the required date in **mmddyy** format (or press "**OK**" to print from the current, open batch)
- E. Automatic Image transmission --- The terminal automatically causes images to be transmitted at the time specified by the auto upload. Please call the SPS Customer Service line if image uploads are unsuccessful.
- F. Manual Image Transmission (in case of failed automatic transmission if using an imager)
  - 1. From the PayDay Express menu use the Scroll Keys to locate "Scanner" on the menu and press "<u>F1</u>" to select. Press "<u>F1</u>" key for <u>Upload Images</u> and press "<u>F2</u>" to confirm

#### G. To Set the Date and Time

1. Using the Scroll Keys, locate <u>Setup</u> on the menu and press the corresponding "F" key to select. Enter the Manager Password and press "<u>OK</u>". Using the Scroll Keys, locate <u>Time/Date</u> and press the corresponding "F" key to select. Press "<u>F3</u>" to select, and then "<u>F1</u>" or "<u>F2</u>" to toggle between the date and the time. Press "<u>F3</u>" for Edit and enter the correct information, and then press "<u>OK</u>". Press the "<u>F4</u>" key when done, and the "<u>F2</u>" key to save the changes. Press the "<u>CANCEL</u>" key to return to the main menu.

PLEASE NOTE: Payday transactions are generally representative of significantly higher than normal risk, and while the billing % rate may be high, it does not compensate nor account for approving every consumer attempting to use this service. As a result, you should expect that a number of transactions may be declined, determined individually on a case by case basis surrounding each consumer that shops in your establishment. In many cases we may be utilizing a credit report to augment other of our internal databases to ensure that your customer has the capacity to repay the transactions that are contemplated, and is not seriously in debt and past due as a result of a host of other business entities or tax authorities.